HICCUPP!

* **Inconsistent with History:**
  + A product should be consistent with past versions (or history). History can include previous versions, patches, claims, etc. If something has changed, and no one told you it was supposed to change, then you might have found a problem.
* **Inconsistent with Image:**
  + Most companies want to have a good image in the marketplace. Therefore, their software needs to look professional and be consistent with accepted standards. If a product is inconsistent with the desired image, what you’re saying is this: "We’ll look silly (or unprofessional) if we release this software to market."
* **Inconsistent with Comparable Product:**
  + You’re letting another product serve as your oracle for this test. As long as the comparable product really is comparable, and you want your product to be an alternative to that product, or you want to get the users that that product has, then this oracle can be very compelling.
* **Inconsistent with Claims:**
  + A "claim" can be anything that someone in your company says about the product. If something is inconsistent with claims, it’s inconsistent with the product’s stated requirements, help, marketing material, or just something that a project stakeholder said in the hallway.
* **Inconsistent with User Expectations:**
  + This product doesn’t do something that a reasonable user of this product would expect it to do, or doesn’t perform a task in a way that the user would expect. Using this oracle means that you have some idea of who the user is and some indication of what he or she expects.
* **Inconsistent Within the Product:**
  + Something behaves in one way in one part of the product, but in a different way in another part of the product. The change could be related to terminology, look and feel, functionality, or feature set. All you’re doing is pointing out where the product is inconsistent with itself. These are often compelling bugs.
* **Inconsistent with Purpose:**
  + It states that the behavior you found is contradictory to what a user would want to do with this software. You might be talking about the purpose of a feature, for example: "Look, I can enter a negative value for headers in this Microsoft Word dialog box." That wouldn’t really be consistent with the purpose of headers and footers, would it? This oracle is often used in conjunction with Inconsistent with Claims or Inconsistent with User Expectations because those oracles also tend to address the purpose of the software.